

Understanding Our National Network PHCS/Multiplan Providers

SANFORD
HEALTH PLAN

National Network Access

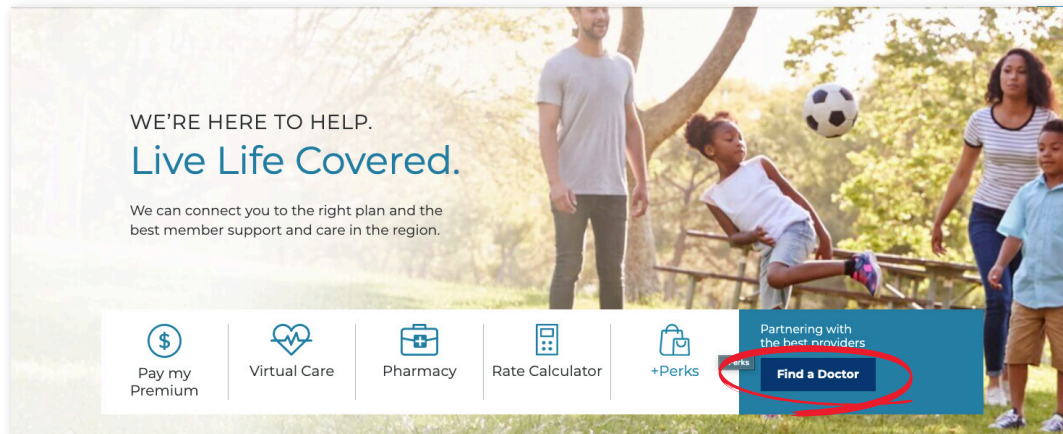
Members Residing **Inside** Our Service Area: These providers are available for urgent and emergent services only.

Members Residing **Outside** of our Service Area: These providers are available for in-network services if members reside outside the Plan Service Area as shown by your coverage address or by requesting access via the Out-of-Area Residence Form, located at Sanfordhealthplan.com.

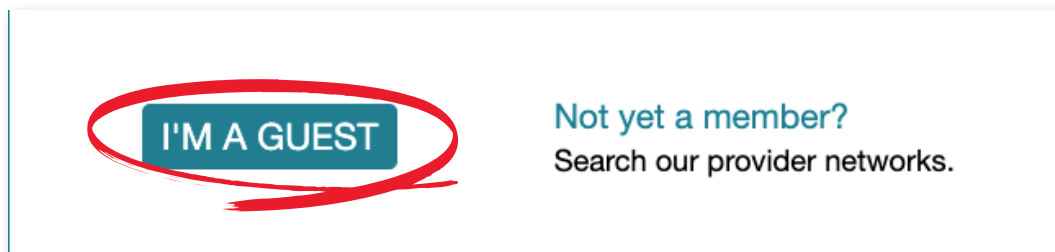
SD & ND: All counties in the state. Approved counties in **IA:** Clay, Dickinson, Emmet, Ida, Lyon, O'Brien, Osceola, Plymouth, Sioux, and Woodbury. **MN:** Becker, Beltrami, Big Stone, Blue Earth, Brown, Chippewa, Clay, Clearwater, Cottonwood, Douglas, Grant, Hubbard, Jackson, Kandiyohi, Kittson, Lac Qui Parle, Lake of the Woods, Lincoln, Lyon, Mahanomen, Marshall, Martin, McLeod, Meeker, Murray, Nicollet, Nobles, Norman, Otter Tail, Pennington, Pipestone, Polk, Pope, Red Lake, Redwood, Renville, Rock, Roseau, Sibley, Stearns, Stevens, Swift, Traverse, Watonwan, Wilkin, and Yellow Medicine

Searching for a provider:

- 1 Visit our Website www.sanfordhealthplan.com
- 2 Click on **"Find a Doctor"**



- 3 Click on **"I'm a Guest"**



- 4 Click the drop down **"Through My Employer"**



5 Select “Select applicable Broad Network option “Signature Series (Braod Network) or Simplicity (Broad Network)”

Signature Series (Broad Network)

Sanford Health Plan's Signature Series broad network expands beyond the Sanford Health system for access to providers and facilities within the Sanford Health Plan service area. To receive in-network benefits, see providers in this directory. Prior authorization for certain services is still required, regardless of where you receive care.

If you or a dependent live outside of the Sanford Health Plan service area (shown below) complete an [Out-of-Area Form](#) and return to us to request access to the nationwide network. To view out-of-area providers, [click here](#).

The Sanford Health Plan service area consists of the following counties:

- SOUTH DAKOTA- all counties in the state
- NORTH DAKOTA- all counties in the state
- IOWA- Clay, Dickinson, Emmet, Ida, Lyon, O'Brien, Osceola, Plymouth, Sioux, and Woodbury county
- MINNESOTA- Becker, Beltrami, Big Stone, Blue Earth, Brown, Chippewa, Clay, Clearwater, Cottonwood, Douglas, Grant, Hubbard, Jackson, Kandiyohi, Kittson, Lac Qui Parle, Lake of the Woods, Lincoln, Lyon, Mahnomen, Marshall, Martin, McLeod, Meeker, Murray, Nicollet, Nobles, Norman, Otter Tail, Pennington, Pipestone, Polk, Pope, Red Lake, Redwood, Renville, Rock, Roseau, Sibley, Stearns, Stevens, Swift, Traverse, Watonwan, Wilkin, and Yellow Medicine county.

Mayo Clinic- Please contact Utilization Management at (800) 805-7938 or TTY/TDD: 711 prior to receiving services.

Emergency Care- In an emergency, go to the nearest emergency facility or call 911.

Urgent Care- [Click here](#) to find urgent care providers outside the service area. For urgent virtual care options, visit [mysanfordchart.org](#) or [sanfordvideovisits.com](#).

6 To view providers in the national network, click the **out-of-area provider** link in the second paragraph. This will take you to our national network provider directory.

7 For urgent care options, click on the **urgent care link**.

8 For on demand virtual care options, click **mysanfordchart.org** or **sanfordvideovisits.com**.

i. Example

9 You can search by name, specialty, facility type, NPI number or license number, as well as city/county and state or zip.

ii. Click Search

10 You can create a printer-friendly version or email results